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United States Senate

COMMITTEE ON HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS

WASHINGTON, DC 20510-6250

May 3, 2018

The Honorable Megan J. Brennan Postmaster General and Chief Executive Officer United States Postal Service 475 L'Enfant Plaza SW Washington, DC 20260

Dear Ms. Brennan:

I write regarding the ongoing problem faced by some Missouri residents who, despite living in Missouri, have mailing addresses in a state other than Missouri.

As you know, I first brought this issue to your attention in a November 22, 2017, letter regarding Missourians with Iowa mailing addresses. I appreciate your prompt attention and resolution of my concerns; within a week of my letter, Missourians with Iowa mailing addresses in Clark and Scotland Counties had their addresses corrected.

There remain some Missourians, however, who still have non-Missouri mailing addresses. There are still a small handful of residences in Missouri on the Missouri-Iowa border that have Iowa mailing addresses. In addition, my office recently was made aware that this address issue impacts individuals living near Bull Shoals Lake on Missouri's Southern border with Arkansas. I am concerned that there may be other counties affected as well.

As you now know, this address issue creates unnecessary burdens for these residents, affecting various aspects of their everyday life. Constituents have told me stories about how they have faced difficulties registering their children for school, students have faced obstacles getting in-state tuition at Missouri colleges, a county clerk has had problems registering some of these Missourians to vote, and small business owners have had to jump through unnecessary hoops. One family had issues with obtaining a death certificate after a loved one passed away, another struggled with obtaining their insurance claim after their house burned down, while others have had complications getting government documents like birth certificates.

While USPS must focus on delivering mail in the most efficient way possible, particularly during these difficult financial times for the Postal Service, USPS must also recognize that mailing addresses are used for far more than just the receipt of mail. Assigning addresses to individuals and families that do not correspond to the state in which the property is located creates an undue burden for these individuals.

In order to understand the full extent of the problem, I respectfully request that you provide my office with a comprehensive list of mailing addresses, both residential and commercial, that are physically located in Missouri but that having mailing addresses in another state.

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I appreciate your prompt attention to this matter. If you have any questions please contact Charlie Moskowitz of my staff, at (202) 228-6351 or at Charlie_Moskowitz@hsgac.senate.gov. Please send any official correspondence related to this request to Rina_Patel@hsgac.senate.gov.

Sincerely,

Claire McCaskill Ranking Member

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